

Privacy Policy

Effective Date: 1 November 2024

At Flyt Property Investment, we value your privacy. This Privacy Policy outlines how we collect, use, and protect your information when you use our services through Paystack.

1. Information We Collect

- **Personal Information:** We collect personal information that you provide when you register, make a transaction, or communicate with us. This may include your name, email address, phone number, and payment information.
- **Usage Data:** We automatically collect information about how you interact with our services, such as your IP address, browser type, and access times.

2. Use of Information We use your information to:

- Process payments and fulfill your orders.
- Communicate with you regarding your transactions.
- Improve our services and enhance user experience.
- Comply with legal obligations.

3. Data Protection We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction.

4. Sharing of Information We do not sell or rent your personal information. We may share your information with:

- Service providers to assist in payment processing.
- Regulatory authorities as required by law.

5. Your Rights You have the right to access, correct, or delete your personal information. You can also object to the processing of your data in certain circumstances.

6. Changes to This Policy We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new policy on our website.

7. Contact Us For any questions regarding this Privacy Policy, please contact us at invest@flytproperty.co.za.

Refund Policy

Effective Date: 1 November 2024

At Flyt Property Investment, we strive to provide high-quality services. If you are not satisfied with your purchase, please review our refund policy below.

1. Refund Eligibility

Refunds are available for:

- Transactions made in error.
- Services not delivered as promised.
- Any disputes raised within 30 days of the transaction.

2. Requesting a Refund To request a refund, please contact our customer service at invest@flytproperty.co.za. Provide your transaction details and the reason for the refund.

3. Refund Process

- We will review your request and notify you of the approval or rejection within 10 working days.
- Approved refunds will be processed back to the original payment method used during the transaction.

4. Non-Refundable Items Certain items or services may not be eligible for refunds, including:

- Services that have been fully rendered.

5. Changes to This Policy We may modify this Refund Policy from time to time. Changes will be posted on our website.